

PRIVACY POLICY

[v18022020]

Mountain Wolf's Privacy Policy, in addition to the Terms of service, governs Mountain Wolf's ability to collect, process, store and utilize the information it has gathered on its Users. Товарищество с ограниченной ответственностью "Маунтин вольф", зарегистрировано: НАО ГК «Правительство для граждан» по Западно-Казахстанской области от 17.11.2019, BIN: 191140018461, место нахождения: Казахстан, Западно-Казахстанская область, город Уральск, улица К.Аманжолов, здание 174, почтовый индекс 090000 [Mountain Wolf Limited Liability Partnership, registered: NJSC GC "Government for Citizens" for West Kazakhstan region, dated 17.11.2019, BIN: 191140018461, location: Kazakhstan, West Kazakhstan region, the city of Uralsk, K.Amanzholov Street, building 174, postal code 090000] (hereinafter "Mountain Wolf" or the "Company"), without limitation of its owners, directors, shareholders, investors, employees or other related parties. respect your privacy and value its importance, and are wholly committed to keeping your information safe and secure.

"Personal Information" refers to information that identifies an individual, such as name, address, email address, trading information, and banking details. "Personal Information" does not include anonymised and/or aggregated data that does not identify a specific user.

COLLECTION AND USE OF PERSONAL INFORMATION

The Company collects information from you when you decide to visit, open an account, perform transactions on the Company platform, use any of its services or interact with the Company's website (<https://mountainwolf.com>) and/or the web-based and/or mobile APP in any way. A list of the type of information we usually collect includes:

1. Your name, your email address, contact information, nationality, residential address, banking details;
2. Identity documentation such as passports, driving licenses, and/or national identity cards;
3. Personal information for proof of address purposes such as utility bills and bank statements;
4. Device related information such as IP addresses, operating system, type of browser.

COOKIES

The Company uses Cookies, which are either temporary or permanent in nature, stored on your device/browser which is used to collect information. These small text files allow us to enhance user experience on our platform. If you do not want Cookies to be installed on your device, you are responsible for deleting the Cookies or setting computer policies to prevent Cookies from being installed on your device.

USE OF YOUR INFORMATION

We may use your information in the following situations:

1. Use your information to verify your identity;
2. Use your information to conduct background checks in line with Anti-Money Laundering regulations (AML);
3. Use your information to provide customer service;
4. Use your information to set-up an account for you on our platform, web-based and/or mobile APP;
5. Use your information to process transactions and Services for you.

DISCLOSURE OF INFORMATION

In processing your transactions, we may share some of your Personal Information with third party service providers who help with our business operations. Your information will not be sold, exchanged, or shared with any third parties without your consent, except to provide the Company Services or as required by law. By using

our Services and accepting our Terms of Service, you consent to the disclosure of your Personal Information as described in this Privacy Policy.

Non-personally identifiable visitor information may be provided to third parties for marketing, advertising, or other uses.

We may share your Personal Information with law enforcement, data protection authorities, government officials, and other authorities when:

- Compelled by subpoena, court order, or other legal procedure;
- We believe that the disclosure is necessary to prevent physical harm or financial loss;
- Disclosure is necessary to report suspected illegal activity;
- Disclosure is necessary to investigate violations of this Privacy Policy or our Terms of service.

SECURITY OF PERSONAL INFORMATION

We use a variety of security measures to ensure the confidentiality of your Personal Information, and to protect your Personal Information from loss, theft, unauthorised access, misuse, alteration or destruction. These security measures include, but are not limited to:

- Password protected directories and databases;
- Secure Sockets Layered (SSL) technology to ensure that your information is fully encrypted and sent across the Internet securely;
- PCI Scanning to actively protect our servers from hackers and other vulnerabilities;
- All financially sensitive and/or credit information is transmitted via SSL technology and encrypted in our database. Only authorised Mountain Wolf personnel are permitted access to your Personal Information, and these personnel are required to treat the information as highly confidential. The security measures will be reviewed regularly in light of new and relevant legal and technical developments;
- We retain Personal Information for as long as necessary to fulfil purposes described in this Privacy Policy, subject to our own legal and regulatory obligations. In accordance with our record keeping obligations, we will retain;
- Account and other Personal Information for at least five years after an Account is closed.

For any questions, comments or queries on our Privacy Policy, please contact us at support@mountainwolf.com